



[Insert company name] process for data recovery

Ontrack data recovery is a preferred provider of data recovery services for [Insert company here]. Please review the process below if you have a data recovery need.

- All employees of [insert company here] will receive a **10% discount** off of any recovery service
- **Standard Chartered's Dedicated Data Recovery Consultant:**

Jack Morris, Strategic Business Development Manager
Ontrack | Global House, 1 Ashley Avenue, Epsom, Surrey, KT18 5AD, UK
Direct +44 (0)1372 736 641 | Mobile +44 (0)7920 451 058
Email: jack.morris@ontrack.com

Our Data Recovery Process



1. Contact us by phone, email, web or via chat for a free consultation to determine the best, most cost effective solution to recover your data.



2. A free in-lab media evaluation by one of our Ontrack data recovery experts. A free analysis report detailing the specifics of the data recovery case and propose recovery options with a fixed pricing quotation.

3. Sign the diagnosis agreement and return it to us return with your damaged media.



4. Diagnosis results We conduct a thorough analysis to establish the extent of your data loss. You will be provided with a recovery prognosis (with data percentage), a fixed fee quote and timescale for the recovery. You also have the option of a comprehensive guaranteed list of all recoverable files for fixed fee.



5. Sign the data recovery contract which has the recovery timescale and fixed quote for the data recovery service.

6. Recovery Once we receive the signed data recovery contract, we will perform the recovery procedure and save the recovered data to an encrypted external USB hard drive.

7. Return data We will return your original hardware and your recovered data directly to you.

For more information on our data recovery process: <http://ow.ly/10AoZ>

For more information on our service levels here: <http://ow.ly/10ABv>